QUEST CONSULTING
STAKEHOLDER CONSULTATION

Capability Statement

While consultation is common, genuine capture of stakeholder thinking is rare. Quest Consulting has a compelling record of innovative approaches to stakeholder engagement that ensures our clients have a true understanding of the complexity of community/customer issues and concerns.

We can identify key stakeholder groups, establish effective communication channels and design consultation processes uniquely tailored to meet your needs and those of your stakeholders. We have extensive experience with a wide spectrum of stakeholders – politicians, government representatives, councillors, community leaders, business leaders, customers and service users.

Our work includes:

- Interviews and face to face consultation
- Focus groups
- Surveys, both electronic and paper-based
- Workshops & public meetings
- Newsletters and communication strategies

Quest Consulting is a specialist consulting firm that provides insightful analysis and tailored solutions for leading community and public sector organisations. We pride ourselves on adding significant conceptual and intellectual value to clients' projects and building relationships that really support clients through to project success.

A full list of our projects and clients is available and we are happy to provide contact details for referees should you wish to speak to them.

Recent Stakeholder Consultation Projects

Client	Project
Building Commission	Web-based survey of Local Government CEOs
City of Boroondara	Consultation for Municipal Public Health Plan
City of Hume	Craigieburn Community Renewal
City of Manningham	Consultation for Ageing Well strategy
Forests NSW	Customer interviews
Housing NSW	Key Stakeholder Consultations
Local Government Victoria	Consultation for Best Value legislation
Royal Children's Hospital	Community Advisory Committee
Supported Housing Limited	Key Stakeholder consultation
Victoria University	Staff Focus Groups in Enterprise Bargaining

Quest Consulting
T: 03 9696 5303 M: 0402 129662
Web: www.quest-consulting.com.au

quest consulting